

KONKA

KDG32YR682ANTS
KDG43YR682ANTS



Quick Start Guide

Please read this manual carefully before TV operation.
Retain it for future reference.



Manufactured under license from Dolby Laboratories. Dolby, Dolby Audio, and the double-D symbol are trademarks of Dolby Laboratories Licensing Corporation.

PREFACE

1. Read this Quick Start Guide before starting Set-up.
2. Then, carefully follow the Instructions, heeding all Warnings.
3. Do Not remove the TV back cover or block the TV ventilation openings.
4. Do Not use the TV near water or a heat Source.
5. Do not pinch or cut the Power Cord.

Note:

The product and illustrations in this user's manual is only for explanation purposes and may vary depending on model.

WARNING

Never place a television set in an unstable location. A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using cabinets or stands recommended by the manufacturer of the television set.
- Only using furniture that can safely support the television set.
- Ensuring the television set is not overhanging the edge of the supporting furniture.
- Not placing the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- Not placing the television set on cloth or other materials that may be located between the television set and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the television set or its controls

If your existing television set is being retained and relocated, the same considerations as above should be applied.

The plug or appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.

Correct Disposal of Old Appliances

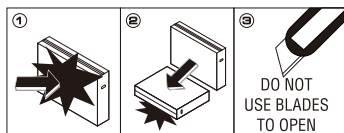
KONKA, its licensees and affiliates, fully supports all electronic waste initiatives. As responsible stewards of the environment, and to avoid violating established laws, you should properly dispose of this product in compliance with all applicable regulations, directives or other governances in the area where you reside. Please check with local authorities or the retailer where you purchased this product to determine a location where you can appropriately dispose of the product. If your electronic device has internal memory on which personal or other confidential data may be stored, you may want to perform a data sanitization process before you dispose of your device to assure another party cannot access your personal data. Data sanitization varies by the type of product and its software, and you may want to research the best sanitization process for your device before disposal. You may also check with your local recycling facility to determine their data sanitization procedures during the recycling process.

Unpack the TV and Accessories from the Carton Box

1. Please see the unpacking instructions on the top of the carton box (and below).
2. As noted, be careful not to grab or put pressure on the TV screen.
3. Check the carton box carefully for all included Accessories.



DO NOT



For 32" - 58"



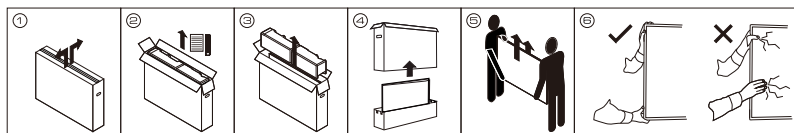
UNPACK
WITH CARE



For 65" - 75"



UNPACK
WITH CARE



What You Will Need for Set-up (Not Included)

- Head Screwdriver
- Internet Connection (Needed for Smart TV Streaming)
- Wireless Router (Needed for Smart TV Streaming)
- Computer, Tablet or Smart Phone (Needed for Smart TV Set-Up)

Safety Precautions



The warning sign showing a lightning bolt in a triangle indicates that this product contains "dangerous electrical voltages".

WARNING

RISK OF ELECTRIC SHOCK DO NOT OPEN

CAUTION: TO AVOID THE RISK OF ELECTROCUTION, DO NOT REMOVE THE COVER (OR THE BACK OF THE DEVICE). NO PARTS ARE REPLACEABLE BY THE USER. PLEASE CONTACT QUALIFIED PERSONNEL IN CASE OF FAILURE.



The warning sign showing an exclamation point in a triangle indicates that this point of the manual requires special attention.



CAUTION: - TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR SERIOUS INJURY:

Read these safety instructions before using your device and store them for possible future reference.

- This device must only be connected to a mains network whose characteristics are identical to those shown on the device identification plate.
- The mains plug must always be easily accessible. It serves as a mains disconnecting switch of the device.
- To disconnect the device from the mains, the plug must be disconnected. Hold the mains cable by its plug. Do not pull on the mains cable to disconnect the plug.
- The mains cables must be routed so that they are not trampled upon or pinched by objects placed on or against them.
- If the mains cable of the device is damaged, it must be replaced by the manufacturer, its after-sales service or a similarly qualified person to avoid any danger.
- The device must not be exposed to dripping or splashing water, moisture or liquids.
- Do not place the device near water, for example in a bathroom or near a sink.
- No objects filled with liquids such as vases should be placed on or above the device.
- Never touch the mains cable with wet hands, this could cause a short circuit or electric shock.
- To avoid the risk of fire, do not place sources of open flames, such as lighted candles, or heat sources such as radiators, on or near the device.
- The device is intended for use only in a temperate climate.

- If smoke, an unusual odour or strange noise is emitted by the device: unplug the mains cable from the electrical outlet and consult the after-sales service or repair center. Never attempt to make repairs yourself, this could be potentially dangerous.
- Do not attempt to open or disassemble the device. This would expose you to dangerous voltages.
- The slots and openings of the device are intended for ventilation and to ensure its operation.
- To prevent overheating, these openings must not be obstructed or covered in any way, such as by newspapers, tablecloths or curtains.
- Always leave a minimum distance of 10 cm around the device for sufficient ventilation.
- Never push any object into the device through one of its openings, as it may come into contact with electrical components, which can cause an electric shock or fire.
- In case of thunderstorm or lightning, immediately unplug the mains cable from the wall outlet.
- Always turn off the device when not in use. Unplug the mains cable from the electrical outlet when the device will not be used for a long period of time.
- Unplug the device from the electrical outlet before cleaning. Do not use liquid or aerosol cleaners. Use a dry, soft cloth for cleaning.
- If the product does not bear the  logo, it is a Class I device. It must then be connected to a mains socket with a protective earth connection.
This device bears the  logo, it is a class II electrical device in which the protection against electric shock is not based solely on main insulation but on double insulation. It does not have protective grounding.
- If it is a class I appliance, the user's protection is grounded. The appliance must be connected to a power supply base with a connection to the protective earth.



CAUTION -: TO AVOID RISK OF INJURY OR DAMAGE TO THE PRODUCT OR OTHER EQUIPMENT:

- This product is intended for house hold and personal use only. Do not use this product for commercial, industrial or other purposes.
- Do not subject the product to strong shocks, extreme temperatures or direct sunlight for prolonged periods.
- Keep the product away from magnetic objects, motors and transformers.
- Do not use the product outdoors, regardless of weather conditions.
Install the device only on a stand (furniture, wall...) that can support its weight safely.

- **WARNING:** never place a TV on an unstable location. This can fall, causing injuries or even the death of a person. Many injuries, especially in the case of children, can be avoided by taking simple precautions such as:
 - The use of furniture or stands recommended by the TV manufacturer.
 - The exclusive use of furniture that can support the weight of the TV safely.
 - Make sure that the device does not protrude from the edge of the furniture on which it is placed.
 - Never place the device on a tall piece of furniture (e.g. cabinets or bookcases) without attaching both the furniture and the device to a suitable stand.
 - Do not place the device on a trolley or on a stand that is not stable. Do not install the device on any fabric or other materials placed between its base and the supporting furniture. The device could fall and be damaged or seriously injure a person.
 - Do not use or watch the TV while driving. This is dangerous, and illegal in some countries.
 - Explain to children the dangers they face when climbing on the furniture to reach the device or its controls.
 - If you keep this device and change the location, you should apply the same considerations.
- **CAUTION:** to avoid accidents, this device must be securely attached to the floor or wall according to the installation instructions.



CAUTION: TO AVOID EYE HAZARDS:

- It is best to have soft indirect lighting to watch TV. Avoid completely dark environments and any reflection on the screen, as these can cause eyestrain



USE AND HANDLING OF BATTERIES:

- **CAUTION:** danger of explosion if the batteries are not inserted correctly or if they are replaced by a non-similar or incompatible model.
- Replace the batteries only with batteries of the same type or equivalent type.
- Batteries must not be exposed to excessive heat such as that from the sun, fire or similar origin.
- Never throw batteries into fire and never expose them to heat sources.
- Do not mix different types of batteries, or new and used batteries.
- The batteries must be inserted according to the polarities indicated on the battery and in the battery case of the remote control.
- Used batteries must be removed from the remote control.
- The batteries must be disposed of safely at the assigned specific collection points to preserve the environment. Follow the disposal instructions indicated on the batteries and at the collection points.

- Keep batteries out of the reach of children and animals. Only adults are capable of handling the batteries.

For installation, handling, cleaning and disposal of the device, refer to the following chapters of the user manual.



Cadmium free; concentration values of Cadmium (Cd) by weight in any homogeneous material part of the display do not exceed 0,01 % as defined in Directive 2011/65/EU.



This symbol indicate direct current (DC).



This symbol indicate alternative current (AC).



This symbol indicate "Indoor use only".

Package Contents



TV x 1pc



Quick Start Guide x 1pc



AAA Batteries for Remote x 2 pcs



Remote Control x 1pc

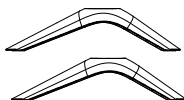
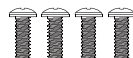
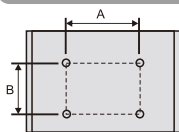


Table Stands x 2 pcs



Screws for Table Stands

Wall-mounting Installation (Optional)



Inches	Specifications VESA (A*B)	Quantity
32"	200 x 100 mm	4
43"	200 x 200 mm	4

Before installing the wall-mounted bracket, please screw the 4 wall-mounted adapter studs into the 4 wall-mounted nuts of the metal back.

The figures and illustrations in this manual are provided for reference only and may differ from their actual appearance. The product design and specifications may change without notice.

Note:

- 1.The bracket fixed on the wall is an optional part.
2. When assembling the TV, there should be no other articles around it and please keep it distant from other articles.
3. When assembling the TV, please ask the professional worker to fix it in order to avoid danger.
4. The fixing picture is only for reference.
5. Please follow the user's manual about bracket assemble to fix the TV.
6. Attach the mounting bracket with the VESA compatible wall mounting kit.

Attach the Table Stands

How to assemble the stand

If you need to remove or assemble the stand please read the following instructions.

-Before attaching/detaching the stand, make sure to turn off the TV.

-Before performing work, spread cushioning over the base area to lay the LED TV on. This will prevent it from being damaged.

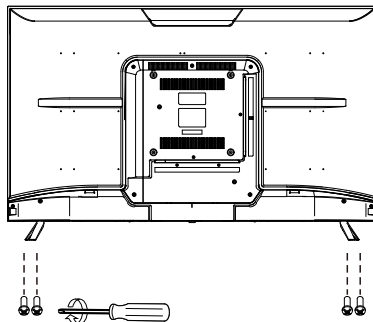
Assembling instruction:

Put the television on the table, fix the stands with screws given in the carton.

Step1: Fasten the base assembly with screws given in the carton.

Step2: Insert the assembled base into the hole, take out screws provided with TV set and tighten them into screw holes.

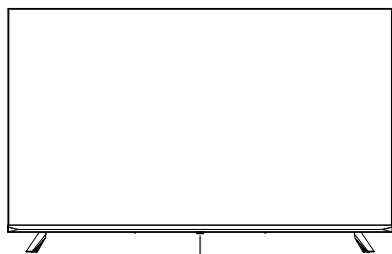
- To disconnect the stand from the TV, perform the above steps in reverse order.



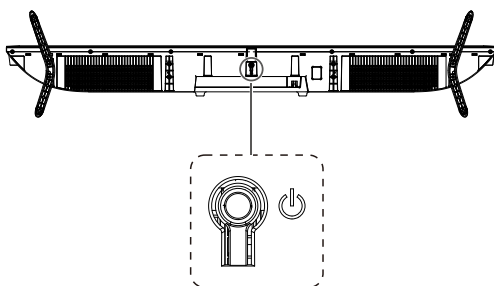
Front panel

The buttons on the lower panel control your TV's basic features, including the on-screen menu.

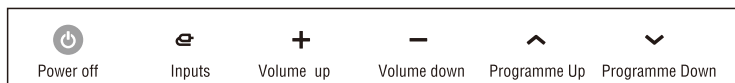
To use the more advanced features, you must use the remote control.



Remote Control Sensor



POWER(In the standby mode, press to turn on the TV.
In the boot state, short press to shut down.)



Display/Hide key icons: Press the Multifunction Button once to display the icons shown above.

The icons will be hidden after 10 seconds of inactivity. Long press the key 3 seconds, the TV will enter standby mode.

Icon selection: Short press the button, move the loop to the right, select the icon.

Icon function selection: Long press the key to achieve the function of the selected icon.

Specifications

Model		KDG32YR682ANTS	KDG43YR682ANTS
Display size		32" Diagonal (max.)	43" Diagonal (max.)
LED panel resolution		1366x768	1920x1080
Speaker output power		≥5Wx2	
Power supply		100-240V~, 50/60Hz	
Power consumption		65W	75W
Standby consumption		≤1W	
Antenna input		75 ohms	
Controller power		DC 3V (Two AAA size batteries)	
Dimensions (LxWxH)	TV with stand	718.8x191.4x471.4mm	954.7x193.7x584.5mm
	TV without stand	718.8x81.3x423.4mm	954.7x89.3x549mm
Weight (Net weight)	TV with stand	3.62kg	6kg
	TV without stand	3.52kg	5.9kg
Work temperature		0°C-40°C	

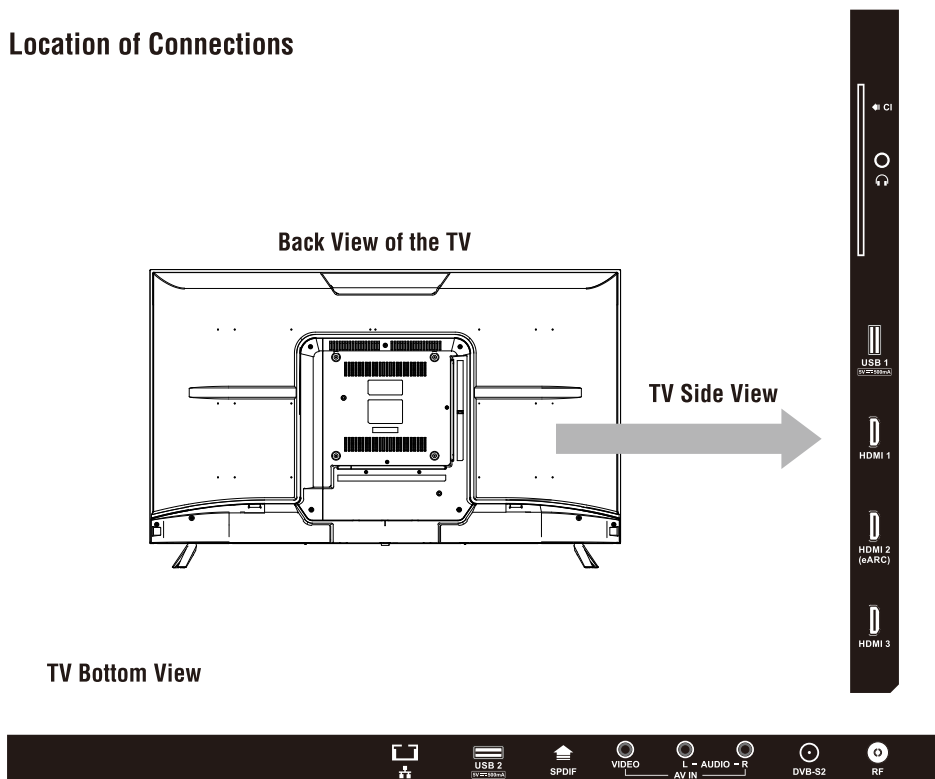
NOTES:

- Design and specifications are subject to change without notice.
- Weight and Dimension shown are approximate.

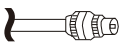
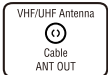
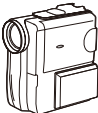
Connect The TV

1. Insert the female end of the Power Cord into the back of the TV.
Then carefully plug the standard AC plug end into a 100-240V AC outlet.
2. If you are connecting other devices to the TV, utilize the appropriate optional cables and connect to the appropriate ports on the back or side of the TV.

Location of Connections



Note: The product and illustrations in this user's manual is only for explanation purposes and may vary depending on model.

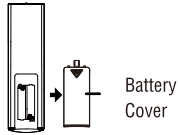
TV label	Cable	External Equipment	
ANT/CABLE /DVB-S2		 Antenna	  Satellite antenna
HDMI		VIDEO EQUIPMENT   Camcorder	
Mini AV in	 VIDEO Yellow White Red AUDIO		
USB		CI	
SPDIF		 Audio Receiver	
HEADPHONE			
LAN			

The TV can be connected to the following devices: Cable Box, Satellite Box, Antenna, Video Game, Stereo System, Sound Bar, Headphones, Blu-ray Player, DVD Player, VCR, Streaming Box or Stick, Camcorder, etc.

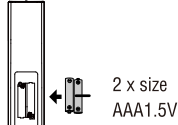
Prepare The Remote Control

Installing Batteries

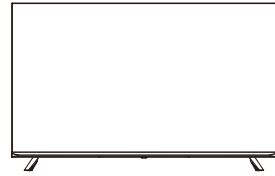
- 1** Open the battery compartment cover on the back side.



- 2** Insert two 1.5V AAA size batteries in correct polarity. Don't mix old or used batteries with new ones.



- 3** Closed the cover.



- + Point the remote towards the remote control sensor of the TV and use it within 8 meters.
- + Put the used batteries into the recycling bin since they can negatively affect the environment.

Note:

- 1) Batteries should last approximately one year under normal use (actual use will vary).
- 2) If the TV will remain inactive for an extended period of time, remove the batteries from the remote control to avoid possible damage due to leakage.
- 3) Do not mix old and new batteries or different types of batteries.
- 4) Do not throw batteries into fire or water.
- 5) The batteries (battery pack or batteries installed) should not be exposed to excessive heat such as sunshine, fire or the like.



POWER: ON/OFF.

: Selects an input source.

INFO: Press to display the channel information.

: Turning the subtitles on or off.

SAP: Secondary Audio Program.

: Enters the Quick Settings menu.

0-9: Number selection key.

GUIDE: You can check the programme.

: It displays the additional buttons on the remote control.

: It adjusts the volume level.

: You can change the programme.

: Mutes the sound.

: Search.

: TV houtkey.

: Displays the Home menu.

: Select current option thats highlighted.

: UP/DOWN RIGHT/LEFT buttons to navigate the on-screen menus.

: Move to the previous step.

: Close the menu.

: The QUICK ACCESS edit screen appears.

: Launch record.

: Launch Live Playback.

: Go to Apps.

(Control buttons): Controls media contents.

: Corresponds to various colour functions in the menu or teletext.

*The marks and positions of the remote control buttons may vary depending on the model.

Read Before Using Apps

(*Terms & Conditions apply)

- Due to the product characteristics featured on the Apps store, as well as limitations in available content, certain featured applications, and services may not be available on all devices or in all territories. Some Apps featured may also require additional peripheral device or membership fees. Service and content availability are subject to change without prior notice.
- Manufacture takes no legal responsibility whatsoever for any interruption of App services caused by the service provider for any reason.
- An unstable Internet connection may cause delays or interruptions. In addition, applications may terminate automatically depending on the network environment.
- Applications services and updates may become unavailable.
Application content is subject to change by the services provider without prior notice.
- Specific services may differ with the version of the application installed on the TV.
- An application's functionality may change in future version of the application.
- Depending on the third party service provider's policies, certain applications may not support multitasking.
- The response to remote commands and the resulting on-screen display may be delayed while a webpage is loading.
- The copy and paste operations are not supported.
- The web browsing speed will differ with the network environment.
- Depending on the types of video/audio codecs supported, it might not be possible to play certain video and audio files while playing content.
- Apps store have certain limitation, it consists many inbuilt apps for various needs of user but user doesn't have facility to add other apps from any other media.

Trouble Shooting

If you have any problem, check the counter measures for each symptom listed below. The following symptoms may have been caused by inappropriate adjustment rather than actual malfunction of the unit. If the trouble persists, contact the Customer Care Centre, see back page for contact details.

Symptoms	Possible solutions
No power	Please check the power cord plugged in and that the power outlet works. Unplug the power cord and plug it in after 60 seconds and restart the TV.
No picture	Please check antenna connection. Station may be experiencing problems, please tune to another station. Please adjust the settings of contrast and brightness.
Good picture but no sound	Please increase the volume. Please check TV is under mute mode, press MUTE button on the remote control. Please check sound settings If external devices are being used, check their volumes are not set too low or turned off. If using AVI or Component inputs, please make sure cables are connected properly and not loose. If using DVI to HDMI cable, a separate audio cable is required. Make sure a headphone jack is not connected.
Good sound but abnormal color or no picture	Please check antenna connection and antenna condition. If using Component input, please check Component connections, incorrect or loose connections may cause colour problems or cause the screen to be blank.
No response to remote control	Batteries of remote control may have exhausted, if necessary, please change the batteries. Clean the remote control lens. The distance between LED TV and remote control should be within 8m, within recommended operating angle and path is free of obstructions.
Colored dots may be present on the screen	Although the LED screen is made with high-precision technology and 99.99% or more of the pixels are effective, black dots may appear or bright points of light (red, blue, or green) may appear constantly on the LED screen. This is a structural property of the LED screen and not a malfunction.
Picture is breaking up	Keep the TV away from noisy electrical sources such as cars, hair dryers, welders, and all optional equipment. Electrical atmospheric interference such as local or distant lightning storms may cause picture to break up. When installing optional equipment, leave some space between the optional equipment and the TV. Check the antenna and connection. Keep the antenna away from any power or input / output cables.

Symptoms	Possible solutions
After Auto Tuning only some channels are available	Check your area is covered by Digital Video Broadcasts. Try re-tuning or manually tuning missing channels. Check that you are using the correct antenna type - please see pg. 16 'Antenna connection'.
Channel cannot be selected	Check if the channel has been blocked in the main menu settings.
USB not playing	Please check connecting USB cable and power supply is connected. Hard drive has not been formatted. Please make sure USB disk is compatible and the multimedia data formats are supported.
Picture is distorted, macroblock, small block, dots, pixelization, etc	Compression of video contents may cause distortion especially on fast moving pictures such as sports and action movies.
Noise from speaker	Check cable connections, make sure a video cable is not connected to an audio input. Low signal level may cause sound distortion.
TV turns off automatically	Check if the Off Timer or Sleep timer is turned on.
TV turns on automatically	Check if the On Timer is set to On in the Setup menu.
Picture is not shown in full screen	First check if it is caused by the input signal. Then try to adjust Zoom in Function menu.

No picture / no sound

Error / Problem / Symptom		Control
Image	Sound	
 Snow	 Noise	Antenna position, alignment and connection
 Shadow	 Sound normal	Antenna position, alignment and connection
 Disruptions	 Noise	Electronic devices, car/motorcycle, fluorescent tubes
 Normal image	 Mute	Volume (check that the mute function is active or that all audio system connections are intact).
 No picture	 Mute	The power cord is not plugged in. The power switch is not on Contrast and brightness / volume settings Press the standby button on the remote control to check
 No colour	 Sound normal	Colour control

Warranty conditions

OPERATING MANAGEMENT:

Your product is guaranteed 2 years.

To request support, contact the customer service at <https://www.joybuy.com>

You will then be asked the defective part and the original invoice stating the product regulation.

We may ask you for photos of your appliance.

FAILURE TO PACKING:

If it appeared, after unpacking the product or device, a vice preventing the use of the product in its expected configuration, contact the customer service within 72 hours worked.

DISCLAIMER OF WARRANTY

DISCLAIMER OF WARRANTY RELATED TO THE ORIGIN OF DAMAGES

The guarantee does not apply in case of accidental physical damage, it does not cover such damage and failures that resulted:

- Improper installation (of a bad installation) or a misuse or poor maintenance of the product.
- Improper use of the material or not complying with the instructions in the user manual.
- Lightning, flood, fire, power surge, shock, poor ventilation, a fall, discoloration due to the action of light, burning, humidity, excessive heating without humidifier, or irregular ground or insects.
- Repairs made and / or working on the hardware and / or opening of it by an unauthorized person by the manufacturer.
- Maintenance, repair or replacement of parts due to normal usury or failure to maintain.
- Modification of the construction and original features of the guaranteed product.
- Corrosion, oxidation, a bad connection nor an external power supply problem.

EXCLUSION OF WARRANTIES RELATING TO THE NATURE OF DAMAGES (INDIRECTS DAMAGES)

The guarantee covers only the right to repair or replace the guaranteed product. Consequently, the indirect damage resulting from the failure or damage not covered by warranty, including:

- Commissioning costs, adjusting, cleaning;
- Damage of any kind resulting from the unavailability of the product guaranteed during the period between deterioration and failure and repair or the replacement of the product guaranteed.

OTHER EXCLUSIONS

- Damage and faults under specific exclusions in the warranty manufacture guaranteed product, as mentioned in the product instructions for use;
- The aesthetic damage;
- The products guarantee that the customer is not able to return or those who returned without their accessories.

Service outside of warranty

KONKA can refuse any service claim made that is not covered by the warranty. If KONKA agrees to provide a service outside the warranty, the customer will be invoiced for all repair and transport costs. KONKA will not accept any packages that have not first been approved by KONKA by means of an RMA (Return Material Authorization).

Contact

Konka Europe GmbH
Kaiserstr. 65,60329 Frankfurt am Main, Deutschland
Website: <https://www.konkaglobal.com>
E-Mail: konkaglobal@konka.com

THE DISPOSAL OF ELECTRICAL AND ELECTRONIC EQUIPMENT WASTE PRODUCTS ON THE PART OF FINAL USERS IN THE EUROPEAN UNION

This symbol on the product or on the container indicates that this product cannot be eliminated with the general waste. The user is responsible for eliminating this kind of waste by throwing them away at a "recycling point" specifically for electrical and electronic waste. Selective collection and electrical equipment recycling contribute to preserve natural resources and warrant waste recycling to protect environment and health. In order to receive further information about electrical and electronic waste collecting and recycling, contact your Local Council, the service of household waste or the establishment where the product was acquired.

The crossed out "wheeled bin" symbol on the product reminds you of your obligation, that when you dispose of the appliance, it must be separately collected.



To avoid possible hearing damage, do not listen at high audio volume for long periods of time.

Disclaimer and Important information

Disclaimer

- Instructions and images throughout this manual are only for reference and may differ from the actual product.
- Parts of the software function changes with the system upgrade.

Important Information

- To ensure safe and secure use of the product, connect to the network using a securely managed router.
- Ethernet, Wireless, and Bluetooth interfaces are enabled by default. If the interfaces are not available on the product, please ignore it.
- Services supported by software updates are subject to change.

	AT	BE	BG	HR	CY	CZ	DK
	EE	FI	FR	DE	EL	HU	IE
	IT	LV	LT	LU	MT	NL	PL
	PT	RO	SK	SI	ES	SE	UK(NI)
UK							

Restrictions on use.
This device is restricted to indoor use only when using the frequency band 5150 to 5350MHz. This restriction is applicable in all countries of the European Union.

Wi-Fi and Bluetooth Features		
Radio	Features	Operating Specfum / Power
IEEE 802.11-2.4 GHz	b/g/n Adaptive	2400-2483.5 MHz ≤100mW(20dBm)
IEEE 802.11-5 GHZ	a/n/ac Adaptive	5150-5250 MHZ ≤200mW(23dBm)
		5250-5350 MHZ ≤100mW(20dBm)
		5470-5725 MHZ ≤100mW(20dBm)
		5725-5850 MHZ ≤25mW(14dBm)
Bluetooth	Low Energy	2400-2483.5 MHz ≤100mW(20dBm)
IEEE 802.15.4-2.4 GHz Zigbee	Dsss	2400-2483.5 MHz ≤100mW(20dBm)

Declaration of conformity



Hereby, Konka Europe GmbH declares that this equipment is in compliance with the essential requirements and other relevant provisions of the Directives, 2014/53/EU, 2014/30/EU, 2014/35/EU and 2009/125/EG.

The CE Declaration of Conformity for this product can be found on the Internet at: <https://www.konkaglobal.com/support/prodownload>



The terms HDMI, HDMI High-Definition Multimedia Interface, HDMI Trade dress and the HDMI Logos are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.



Manufactured under license from Dolby Laboratories. Dolby, Dolby Audio, and the double-D symbol are registered trademarks of Dolby Laboratories Licensing Corporation.

KONKA